



Shree Shankar Narayan Education Trust's
SHANKAR NARAYAN COLLEGE OF ARTS & COMMERCE

Navghar, Mahavidyalaya Marg, Bhayandar (E), Thane - 401 105. (Maharashtra State),
(Affiliated to the University of Mumbai)

NAAC Accredited 'B++' (CGPA-2.99)

Prin. Dr. V. N. Yadav M.Com., M.Phil, Ph.D.
Website - www.sncollege.com

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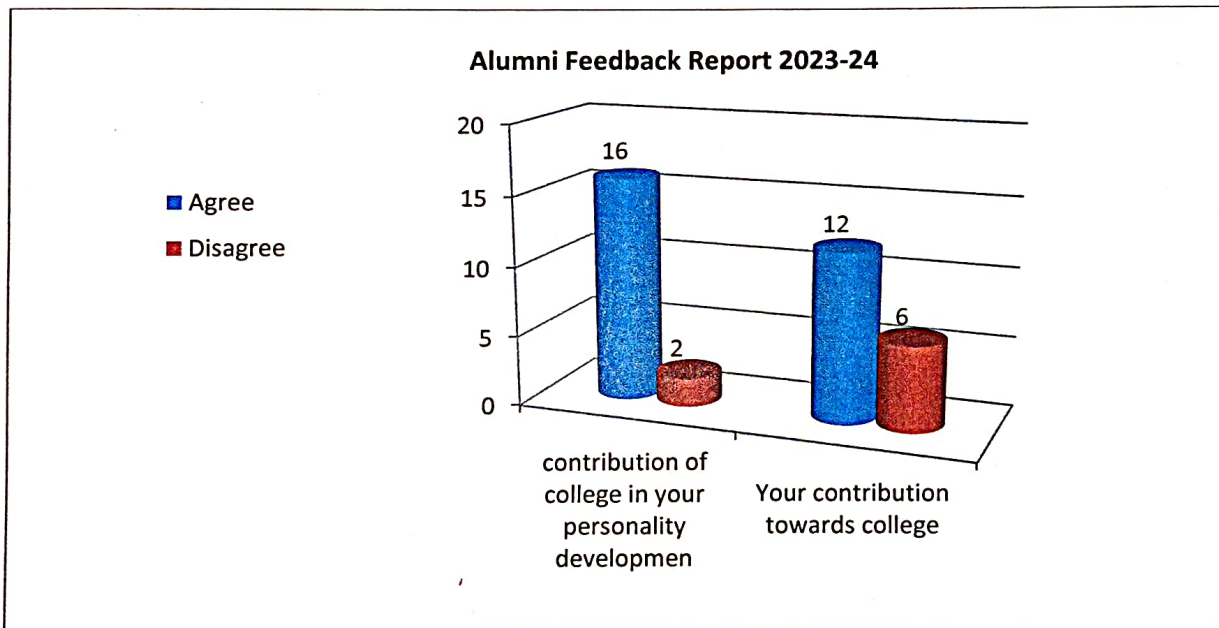
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2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance


Alumni Feedback Report 2023-24

Infrastructure	Total No. OF Response	Agree	Disagree
contribution of college in your personality development	18	16	2
Your contribution towards college	18	12	6



Almost all Alumni agreed that the college has contributed a lot in their personality development, whereas some Alumni regretted that they contributed little towards the college




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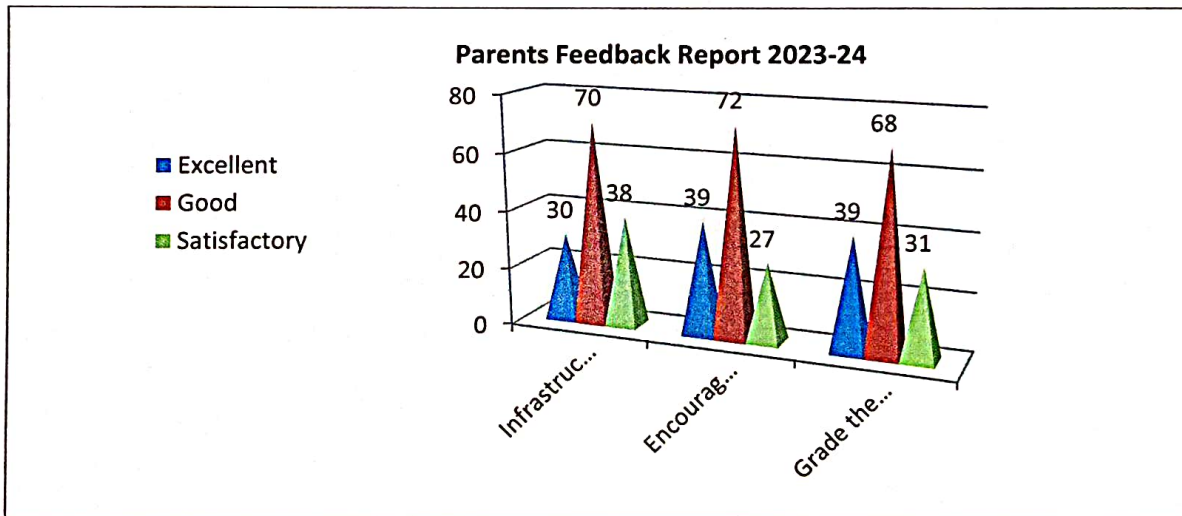
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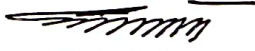
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2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance

Parent Feedback Report 2023-24

Infrastructure	Total No. OF Response	Excellent	Good	Satisfactory
Infrastructure, Facilities namely Library, Laboratory, Canteen, Gymkhana, and other Campus Facilities.	138	30	70	38
Encouragement to the students for participation in various co-curricular activities.	138	39	72	27
Grade the syllabus of the University of Mumbai as compared to other Universities in India.	138	39	68	31




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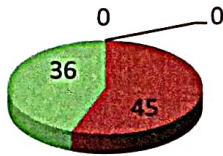
2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance

Student Feedback Report 2023-24

1. Teaching Faculty	Total No. OF Response	Excellent	Good	Satisfactory	Unsatisfactory
	81	45	36	0	0

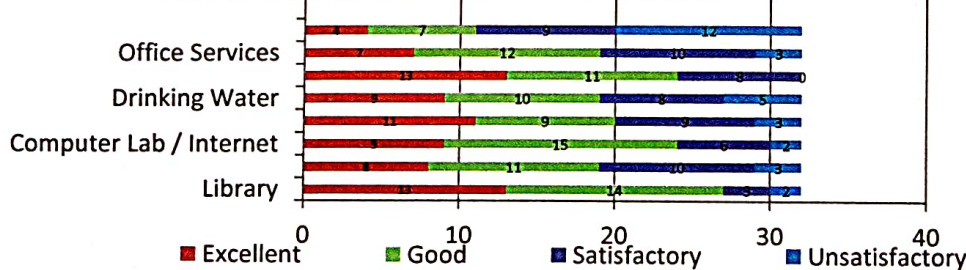
Student Feedback Form 2023-24

■ Excellent ■ Good ■ Satisfactory ■ Unsatisfactory



2. Infrastructure	Total No. OF Response	Excellent	Good	Satisfactory	Unsatisfactory
Library	32	13	14	3	2
Gymkhana	32	8	11	10	3
Computer Lab / Internet	32	9	15	6	2
Canteen	32	11	9	9	3
Drinking Water	32	9	10	8	5
Classroom Infrastructure	32	13	11	8	0
Office Services	32	7	12	10	3
Sanitation / Lavatory	32	4	7	9	12

Student Feedback Form 2023-24 : Infrastructure



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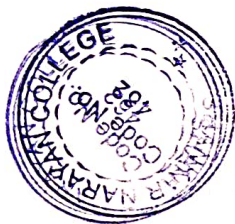
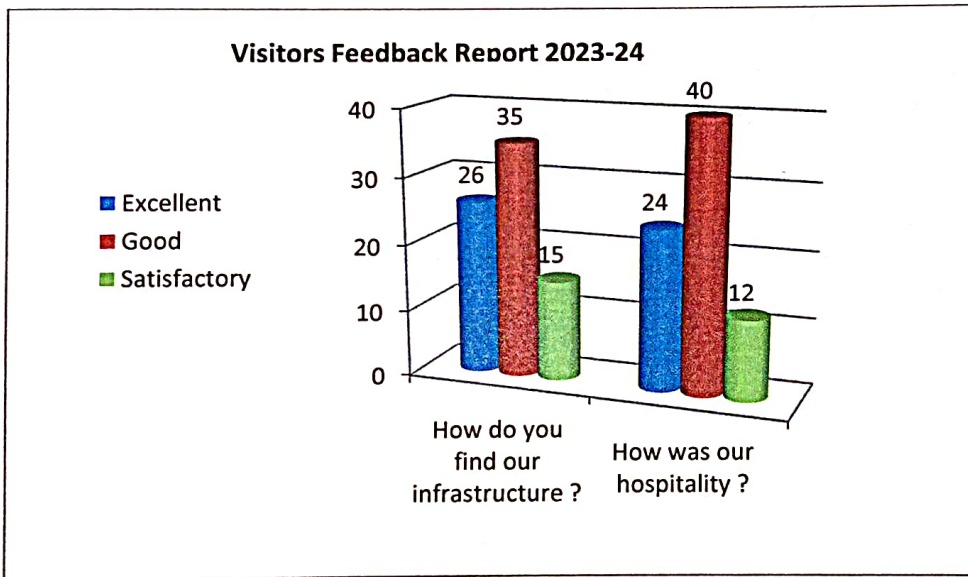
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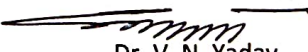
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2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance

Visitors Feedback Report 2023-24

Infrastructure	Total No. OF Response	Excellent	Good	Satisfactory
How do you find our infrastructure ?	76	26	35	15
How was our hospitality ?	76	24	40	12




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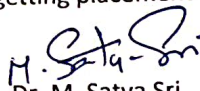
Action Taken Report on Feedback from the stakeholders

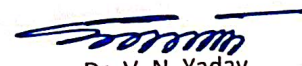
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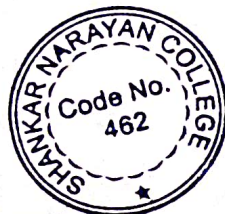
The structural feedback was collected from all the stakeholders of the institutions and appropriate action was taken to overcome the shortfalls suggested by them.

Feedback received Form	Brief Analysis of the feedback Received	Action taken
Students	Most of the students were found satisfied with the physical facilities, teaching learning process, library facilities, sports facilities etc. Few students found it difficult to communicate with the teachers as they were from vernacular board	Public speaking seminar, workshop were kept so that students from vernacular board can understand and communicate with the teachers also teachers were instructed by the principal to conduct lecture in English and vernacular language as well .
Teachers	Teachers were grunted with the teaching learning facilities provided by the institution.	The principle advised teachers to maintain the same team spirit and to maintain healthy working conditions
Alumni	All alumni feel proud that they are the students of this college. They appreciate the dedicated, friendly and cooperative attitude of the college staff. They suggested more alumni involvement in college events..	Principal sir instructed the head of alumni committee to consider the alumni suggestion about their involvement in college events.
Parents	Most of the parents found that the college provide good resources to the students. They satisfied with the good infrastructure of the college and found it to be safe and secure for their children. Some Parents felt the placement opportunities by the college needed improvement.	Principal sir instructed placement coordinator to consider the suggestion given by parents for the improvement of placement opportunities.
Management	The Management is satisfied with the achievement of the institution.	The IQAC decided to conduct seminar, industrial visit, guest lectures for the students. It also kept public speaking courses, communication skill development courses for the students to improve their performance

Placement of our students is given utmost important, so several communication skill development programs, Job oriented programs and faculties development programs are conducted throughout the year which helps a lot in getting placement of our students.


Dr. M. Satya Sri
Coordinator IQAC


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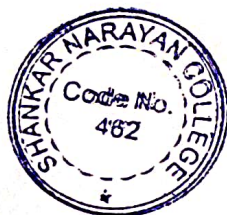
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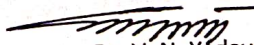
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Teachers Feedback Report 2023-24

The Teacher feedback was collected from all the teachers of the institution.

Infrastructure	Total No. OF Response	Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
The syllabi taught by me has good balance of theory and application.	81			5	74	2
Content of curriculum is as per industry standards	81			8	66	7
Curriculum is upgraded on timely basis as per industry requirements.	81			6	69	6
Sufficient reference material is made available in college library in order to teach the subject.	81				69	12
ICT is made available in classrooms to make the teaching process easier.	81				56	25
The Laboratories are well-equipped with both required hardware and software.	81				45	36
Do you have the freedom to adopt new techniques / strategies of testing and assessment of students	81				64	17
Adequate medical facilities are available to handle medical emergencies.	81				67	14
Proper hygiene is maintained in the campus.	81				72	9
Proper canteen is available at faculty level.	81				61	20
Ways to conserve environment are implemented in college campus	81			11	47	23
Adequate opportunities and support is provided for upgrading the skills and qualification	81				73	8
The environment is conducive to teaching and research	81				76	5
Higher authorities are approachable and accessible.	81				51	30
The administration is teacher-friendly.	81				67	14
Are you given freedom to express your opinions?	81				68	13
Capability / potential of the staff are fully utilized	81				39	42
Recognition/Incentive/Appreciation of the individual work is given.	81				70	11




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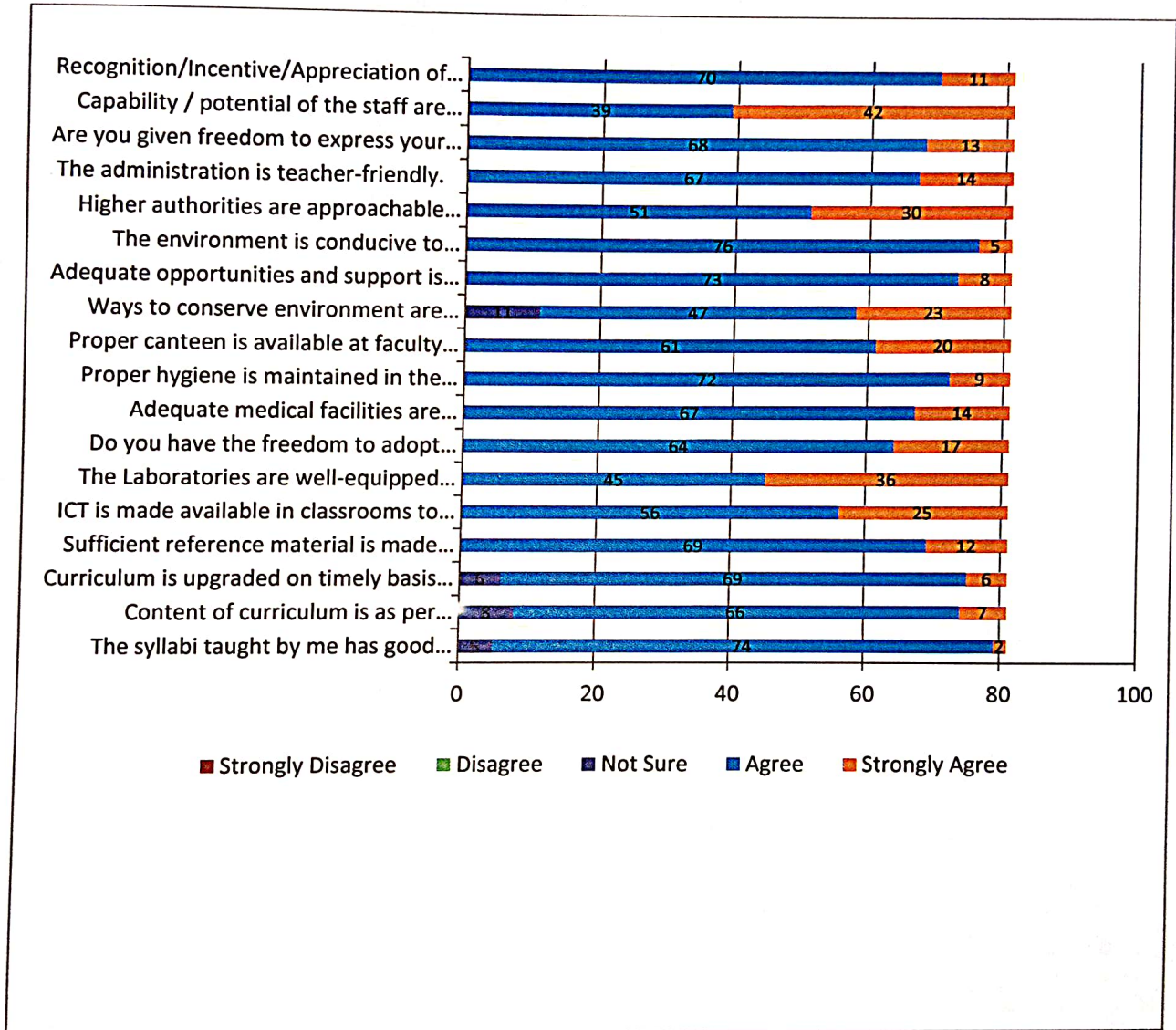
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Teachers Feedback Report 2023-24




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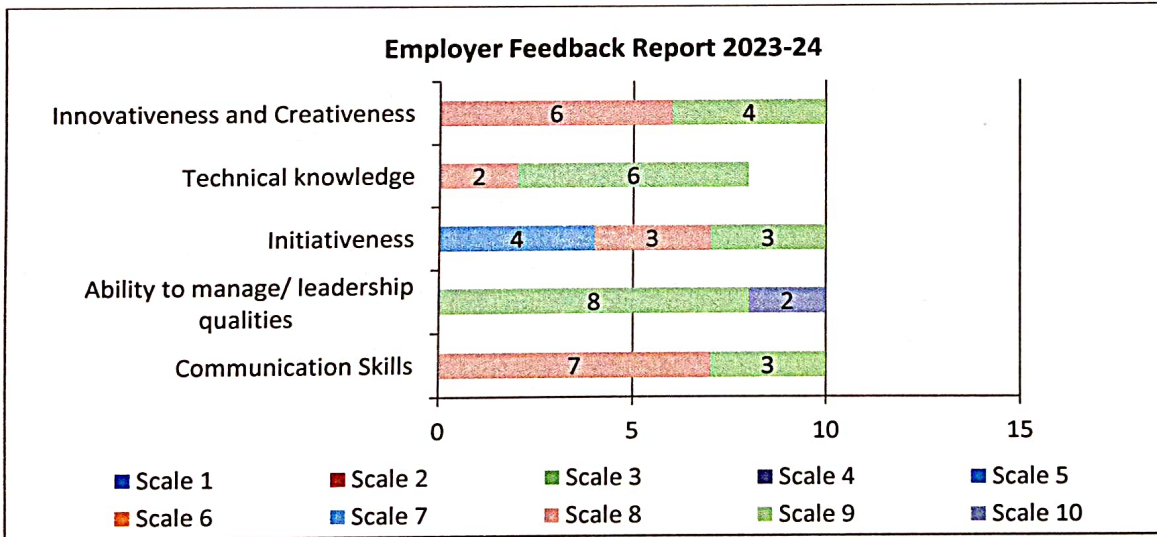
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2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance

Employer Feedback Report 2023-24

No. Of Responses - 10	On the Scale (1-10) 1-Poor, 10- Excellent									
	Scale 1	Scale 2	Scale 3	Scale 4	Scale 5	Scale 6	Scale 7	Scale 8	Scale 9	Scale 10
Communication Skills								7	3	
Ability to manage/ leadership qualities									8	2
Imitativeness							4	3	3	
Technical knowledge								2	6	
Innovativeness and Creativeness								6	4	



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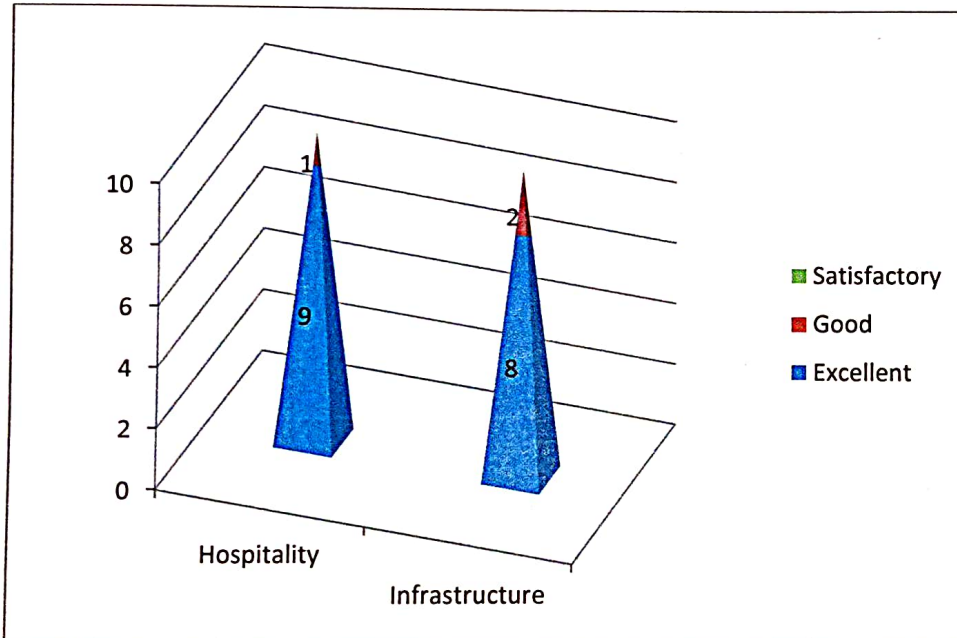
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Employer Feedback				
Parameters	Total No. OF Response	Excellent	Good	Satisfactory
Hospitality	10	9	1	0
Infrastructure	10	8	2	0



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