



# Shree Shankar Narayan Education Trust's SHANKAR NARAYAN COLLEGE OF ARTS & COMMERCE

**B.M.S., B.Sc.I.T., B.C.S., B.B.I., B.A.F., B.F.M., M.Sc.I.T., M.Com.**

Navghar, Mahavidyalaya Marg, Bhayandar (E), Thane - 401 105. (Maharashtra State),  
(Affiliated to the University of Mumbai)

**NAAC Accredited 'A'**

Prin. Dr. V. N. Yadav M.Com., M.Phil, Ph.D.  
Website - www.sncollege.com

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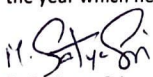
Action Taken Report on Feedback from the stakeholders (2018-19) Date 26.04.2019

### 1.4.1 Institution obtained feedback on the syllabus and its transaction at the institute from the following stakeholders:


The structural feedback was collected from all the stakeholders of the institutions and appropriate action was taken to overcome the shortfalls suggested by them.

Feedback received from	Brief Analysis of the feedback received	Action taken
Students	Most of the students were found satisfied with the physical facilities, teaching learning process, library facilities, sports facilities etc. Few students found it difficult to communicate with the teachers as they were from vernacular board.	Public speaking seminar, workshop were kept so that students from vernacular board can understand and communicate with the teachers also teachers were instructed by the principal to conduct lecture in English and vernacular language as well.
Teachers	Teachers were grunted with the teaching learning facilities provided by the institution.	The principle advised teachers to Maintain the same team spirit and to maintain healthy working conditions.
Alumni	All alumni feel proud that they are the students of this college. They appreciate the dedicated, friendly and cooperative attitude of the college staff. They suggested more alumni involvement in college events.	Principal sir instructed the head of alumni committee to consider the alumni suggestion about their involvement in college events.
Parents	Most of the parents found that the college provide good resources to the students. They satisfied with the good infrastructure of the college and found it to be safe and secure for their children. Some Parents felt the placement opportunities by the college needed improvement.	Principal sir instructed placement coordinator to consider the suggestion given by parents for the improvement of placement opportunities.
Management	The Management is satisfied with the achievement of the institution.	The IQAC decided to conduct seminar, industrial visit, guest lectures for the students. It also kept public speaking courses, communication skill development courses for the students to improve their performance .

Placement of our students is given utmost important, so several communication skill development programs, Job oriented programs and faculties development programs are conducted throughout the year which helps a lot in getting placement of our students.

  
Dr.M.Satya Sri  
Coordinator IQAC



  
Dr. V.N.Yadav  
Principal  
**Principal**  
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Date 27-07-2020

## Action Taken Report on Feedback from the stakeholders (2019-20)

### 1.4.1 Institution obtained feedback on the syllabus and its transaction at the institute from the following stakeholders:

The structural feedback was collected from all the stakeholders of the institutions and appropriate action was taken to overcome the shortfalls suggested by them.

Feedback received from	Brief Analysis of the feedback received	Action taken
Students	Most of the students were found satisfied with the physical facilities, teaching learning process, library facilities ,sport facilities etc. Few students found it difficult To attend the college due to their economic condition.	The principal instructed the teachers to help the students in all possible manner,like extra and remedial lecture on weekend and public holiday to be organised so that the students do not miss their education on any ground.
Teachers	Teachers were contended with the teaching learning facilities provided by the institution.	No need to take action. However, the principle advised teachers to improve their teaching methodology for which seminar were organised.
Alumni	Feedback received from the alumni is satisfactory. Most of our alumni want to share their views with the current students about several job market opportunities	Principal sir instructed the teachers to encourage current students take part in alumni meet so that they can benefited with their experiences.
Parents	Feedback received from the parents is satisfactory. Most of the parents were quite happy the way online teaching had been conducted.	Principal Sir instructed the teachers to join faculty development program to develop their online teaching skills.
Management	The Management is satisfied with the all-round academic performance of the institution.	The IQAC decided to conduct online workshop, webinar, guest lecture for students in various topics for the all-round personality development of the students.

Due to COVID-19, the second term examination is conducted in online mode, so all the stakeholders are encouraged to attend the webinar on different soft skill development programs so that they become familiar with the online teaching learning system

  
Dr.M.Satya Sri

Coordinator IQAC



  
Dr. V.N.Yadav

**Principal**  
Shankar Narayan College,  
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Ref. No.

Date 30.04.2021

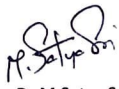
## Action Taken Report on Feedback from the stakeholders (2020-21)

1.4.1 Institution obtained feedback on the syllabus and its transaction at the institute from the following stakeholders:

The structural feedback was collected from all the stakeholders of the institutions and appropriate action was taken to overcome the shortfalls suggested by them.

Feedback received from	Brief Analysis of the feedback received	Action taken
Students	Most of the students were found satisfied with the physical facilities, teaching learning process, library facilities, sports facilities etc. Few students were of the opinion that more diverse teaching learning method should be adopted	The principal instructed the teacher to adopt different teaching learning method in their teaching and improve their efficiency.
Teachers	Teachers were satisfied with the teaching learning facilities provided by the institution.	The principle advised teachers to continue with the same spirit.
Alumni	Feedback received from the Alumni is satisfactory. Most of them gave suggestion for more books on newer topic in the library	Principal sir instructed the librarian to take cognisance on the suggestion of alumni
Parents	Most of the parents were happy with the way online teaching was conducted.	Principal sir instructed the teacher to enhance their online teaching skill.
Management	The Management is satisfied with the academic and non-academic performance of the institution.	The IQAC decided to conduct online workshop Webinar, guest lectures for students on various topic for their all round development

Due to COVID-19 the teaching and examination work are conducted in online mode, so all the stakeholders are encouraged to attend the webinar on different soft skill development programmes so that they become familiar with the online teaching learning system.

  
Dr.M.Satya Sri

Coordinator IQAC





Dr. V. N. Yadav

Principal  
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Date 27.04.22


## Action Taken Report on Feedback from the stakeholders (2021-22)


1.4.1 Institution obtained feedback on the syllabus and its transaction at the institute from the following stakeholders:

The structural feedback was collected from all the stakeholders of the institutions and appropriate action was taken to overcome the shortfalls suggested by them.

Feedback received from	Brief Analysis of the feedback received	Action taken
Students	Most of the students were found satisfied with the physical facilities, teaching learning process, library facilities, etc. Few students found difficulty in digital based learning method.	The principal instructed the teachers to assist the students in all possible ways for online teaching learning process. Students were given instructions and guidelines for virtual learnings.
Teachers	Teachers were satisfied by the infrastructure and teaching aids provided by the institutions.	No need to take action. However, the principle Sir advised teachers to continue with the same spirit.
Alumni	Feedback received from the alumni is satisfactory. some alumni want to share their Job experience with the current students.	Principal sir instructed the alumni committee members to have better coordination with all the alumni because alumni vast network can be utilised for the placement of our current students.
Parents	Feedback received from the parents is satisfactory. Most of the parents want to enhance their student's communication skill.	Principal Sir instructed to apply all the means and measures to improve the communication skills of the students
Management	The Management was satisfied with the overall performance of the institution in all aspects.	The IQAC decided to conduct online workshop, webinar, guest lecture for students in various topics for the all-round personality development of the students.

The first part of the academic year was in online mode where as the regular lectures were taken place in the second part, all the stakeholders strictly followed all the covid protocols. The students and teachers or encouraged to adopt different system of technology for teaching learning process.

  
Dr.M. Satya Sri  
Coordinator IQAC

  
Dr. V.N. Yadav  
Principal

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Ref. No.

Date 28.04.2023


## Action Taken Report on Feedback from the stakeholders (2022-23)

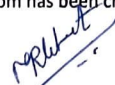
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The structural feedback was collected from all the stakeholders of the institutions and appropriate action was taken to overcome the shortfalls suggested by them.

Feedback received from	Brief Analysis of the feedback received	Action taken
Students	Most of the students were found satisfied with the physical facilities, teaching learning process, library facilities, etc. Some students notified that curriculum should complete in time	The Principal sir instructed the teachers whose syllabus is not completed to complete it in stipulated time
Teachers	Teachers were contended by the infrastructure and teaching aids provided by the institutions. There should be a smart room and more ICT facilities	Teachers were made available with appropriate ICT facilities and encouraged to make effective use of ICT. A smart room has been created.
Alumni	Feedback received from the alumni is satisfactory. Some alumni want to participate in the various academic initiatives of the college	Principal sir instructed the alumni committee members to have better coordination with all the alumni
Parents	Feedback received from the parents is satisfactory. Some parents requested to make additional effort to teach tough topic.	Teachers are advised to have practical approach and utilise ICT facilities while delivering lecture on tough topic
Management	The Management was satisfied with the overall performance of the institution in all aspects, and instructed for quality enhancement activities in all areas	The IQAC decided to conduct online workshop, webinar, guest lecture for students in various topics for the all-round personality development of the students.

More prominence is given towards the overall development of the students, so all the infrastructure needed for it has been facilitated, like redevelopment of Sports and Gymkhana room, for cultural and other indoor activities the auditorium has been given a totally new look and so as the library and computer lab. A well-furnished smart room has been created.

  
Dr. M. Satya Sri  
Coordinator IQAC.

  
Dr. Manisha Gharat  
Head of Feedback Committee

  
Dr. V.N. Yadav  
Principal  
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